

CLEANING INFORMATION

FIRST FLOOR DEEP CLEANING AFTER INSTALLATION OVER CONCRETE

After Grouting the Joints (pic. 1) It is important to remove the excess grout with a sponge and clear water (pic. 2). After 12/48 hours, the grout in the joints will have "set up" /hardened significantly. There will be a noticeable residual "haze". Typically, a diluted acid cleaner specifically for removing "Grout Haze", combined with a soft scrubbing pad will remove the majority if not all the "Haze". Change your acid/water solution frequently for best results. It is also recommended to keep a bucket of clean water to remove the acid/water solution. It is recommended to keep and use clean dry towels to help remove as much residual water and keep the floor as dry as possible. Please refer to the cleaning chemical company's suggested methods and dilution rates. (pic. 3). For areas with excess grout or grout that becomes adhered to the face of the tile, further cleaning with an Acid/ Water Solution may be necessary. Please refer to the Cleaning Chemical Company's instructions as not all acids or chemicals are the same.

The excess grout residue (pic. 4-5) must be removed so that it does not dry and stick on the surface. It is necessary to change the cleaning water frequently and rinse well. Care must be taken on polished and especially Anti Slip products similar to Frontier20. The use of a floor-washing machine combined with the use of a diluted acid detergent helps reach the spaces between adjacent tiles and clean them properly. If such a cleaning procedure is not carried out, or if such cleaning is carried out too late, the grout residue creates an absorbent film, which holds dirt, making the surface difficult to clean: in this case, Landmark Ceramics will not be liable for any damage caused to the surface.

ORDINARY CLEANING

Ordinary maintenance must be carried out using specialized detergents to remove stains but these detergents must not leave a wax, film or membrane residue. Rinsing well with plenty of clean water is a fundamental part of the cleaning procedure, therefore we advise against the use of products which state that they "do not need rinsing".

OTHER RECOMMENDATIONS

Bright colored products, in particular white and extra-white tiles, are very delicate and, although for all intent and purpose are hygienically clean, However, they can get dirty more easily than darker tiles. It is therefore necessary to remember that these particular products require careful regular maintenance. Sealers are unnecessary, especially in the case of our **Landmark Ceramics** Product line. Sealing will change the D.C.O.F. (Dynamic Co-efficient of Friction) resulting in a surface that will become more slippery. Also because Porcelain has such a low absorption the sealer will unlikely stick and most likely the sealer will flake off over time.



PIC 1. Fill joint with grout.

PIC 2. Remove excess grout with clean water.

PIC 3. Add specific acid cleaning agent for porcelain tile to clean water.

PIC 4. First floor deep cleaning after 12/48 h from installation.

PIC 5. Removal of excess grout residues with hard brush.

TYPE OF STAIN	SOLUTION	DETERGENTS	MANUFACTURER
INORGANIC STAINS			
Cement Carbon Calcium Efflorescence Chalk Metallic residues Rust Cement-based grout Colored grout Wall paint	Acid	DETERGENT WITH AN ACID BASIS *	
		DETERDEK or similar	UNITED STATES > Fila Chemicals USA, Corp. 10800 N.W. 21st Street #170 Miami, FL 33172 USA Tel. +1-305-513-0708 email filausa@filasolutions.com
		KERANET (liquid) or similar	MAPEI Americas Headquarters 1144 E. Newport Center Drive Deerfield Beach, Florida 33442
ORGANIC STAINS			
Coca Cola Ice Cream Coffee Wine Beer Animal fats Vegetable fats Mustard Mayonnaise Ketchup Jam Linseed oil Lipstick Wax	Alkaline and neutral	LIMITED FOAM TYPE PRODUCT **	
		PS87 or similar	UNITED STATES > Fila Chemicals USA, Corp. 10800 N.W. 21st Street #170 Miami, FL 33172 USA Tel. +1-305-513-0708 email filausa@filasolutions.com
		FILACLEANER or similar	UNITED STATES > Fila Chemicals USA, Corp. 10800 N.W. 21st Street #170 Miami, FL 33172 USA Tel. +1-305-513-0708 email filausa@filasolutions.com
		Ammonium	Universal
RESIDUAL RINGS of organic nature	Saline solution	Sodium hypochloride (bleach for white laundry)	Universal
Silicone oils Machine Oil Resins and glazes Coal and natural rubber Encres et feutres		FILASOLV or similar	UNITED STATES > Fila Chemicals USA, Corp. 10800 N.W. 21st Street #170 Miami, FL 33172 USA Tel. +1-305-513-0708 email filausa@filasolutions.com
		Aceton	Universal
		NITRO - THINNER	Universal
		TURPENTINE	Universal
		TRICHLOROETHYLENE	Universal
		CIF AMMONIACAL	Universal
		HAND CLEANSER	Universal
Tire		Ice+scraper	
Silicone and chewin-gum		Ice+scraper	

N.B. When using the above products, the instructions on the package should be followed.

* **Detergent with an acid base:** a detergent with an acid basis, specifically recommended after bath floor or wall installation, for the decalcifiant cleaning and the regular maintenance.

** **Limited foam type product:** a limited foam type product degreasing and general cleaning, suitable for all types of stains but especially for remove of vegetable and animals fats.